



## Internal Memo for Call to Action Partners on Partner Reporting

September 9, 2021

### Introduction

This internal memo for Call to Action members was prepared by the Women's Refugee Commission. It is complementary to the public-facing and advocacy oriented 2020 progress report, which is being drafted. The purpose of this memo is to outline a persistent issue – insufficient annual reporting against commitments by Call to Action partners – that should be addressed by the initiative.

### Insufficient Partner Reporting

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#### 2020 Reporting by Stakeholder Group

NGOs: 21/49 (43%)   States & Donors: 14/24 (64%)   IOs: 11/15 (73%)

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Accountability and transparency are cornerstones of the Call to Action. Annual reporting by partners is a key aspect of the initiative's accountability framework. All partners who have made commitments have also agreed to report annually on progress made against these commitments. Even so, some partners have been unable to submit their reports for different reasons. This underreporting has been an ongoing challenge for the Call to Action, as illustrated by the below, and a challenge that is important to address under the Road Map 2021-2025.

- 2017 reporting period: 69% of partners submitted reports (47 partners).
- 2018 reporting period: 56% of partners (48 in total) submitted reports.
- 2019 reporting period: 56% of partners (48 in total) submitted reports.
- 2020 reporting period: only 52% (46 in total) reports were submitted (as of 9 September 2021).

The rate of reporting among partners makes it difficult to clearly identify gaps in progress on Road Map Outcomes or to make a definitive determination of which Key Action Areas (KAAs) require more focus moving forward. The challenge is compounded by the uneven quality of reporting.

### Recommendations:

The 2021-2025 Road Map presents an opportunity to do better. We suggest the following to help increase the number of reports and improve the quality of reporting:

- Identify the reasons behind why partners have not submitted their reports and/or struggled with ensuring high quality reports and use this to inform the approach to improving the rate and quality of reporting. These reasons could be identified through one or more of the following:
  1. Discussion/identification of the reasons during the Annual Partners Meeting
  2. Working Group discussions about the reasons for low reporting and how to increase reporting next year.
  3. A short online survey for partners to be used as a basis for discussions within, and across, Working Groups. A significant majority of partners, including those who did not submit an annual report, would need to complete the survey in order for this approach to yield actionable information.
  4. Make efforts to get information from partners who did not provide their 2020 reports about their reasons for not reporting.